

Repair check: What to do in the event of damage?

Information for our tenants on the subject of repairs:

„Help, the tap is dripping!“ – That’s the classic. Where people live, things get broken. Fancy a few examples? „The stairwell light is broken. The doorbell system does not work. There’s a wasps’ nest in the attic. ...“

The landlord should be notified immediately of any damage or technical malfunction so that he/she can initiate the appropriate measures to repair or rectify the damage as quickly as possible.

Damage report by telephone:

T +49 89 12 19 27 100

(service centre B&O,

available around the clock)

Damage report online:

Go to the Service area of Dawonia and fill in the online form:

1. Identification by name and address
2. Location/description of the damage
3. Upload damage photo
4. Select proposed date
5. Contact details
6. Send



Special tip!

In an emergency, please do not hesitate to call the general emergency numbers:
112 in life-threatening situations
and **110 for the police!**
